

Lincoln County Health Department
Disease Management
704-735-3001 704-736-8686 (Spanish)

Thank you for choosing us to assist you with your health care needs. Our normal operating schedule is Monday-Friday from 8:00 – 11:30 am & 12:30 – 5:00 pm. Our Disease Management clinic is on Tuesday-Wednesday in the AM and Thursday-Friday in the PM. For appointment information please call one of the numbers listed above.

Please bring the following to your visit:

1. **Photo identification** (such as a driver's license, identification card, passport, birth certificate, etc.)
2. **Social Security Card**
3. **Insurance card** (We can bill your insurance; in the event your insurance does not cover services, you will be billed using the sliding fee scale.)
4. **Proof of income** (such as several recent check stubs, unemployment benefits letter or a copy of your last income tax return). Our clinic services are based on a sliding fee scale. There may be a minimum cost of \$25.00 for the office visit. Any outside labs ordered by the doctor will be due the day of service and is NOT subject to the sliding fee scale. We use the financial information to determine your percentage of the cost for the office visit. Failure to bring in proof of income could result in you being charged 100%. You may ask to speak to someone in the business office if you have financial questions.
5. **Proof of address.** This clinic serves residents of Lincoln County. We need proof that you are a resident of Lincoln County such as a bill with your name and address dated within the past 2 months or a rent receipt.

Failure to bring in proof of ID and proof of address may result in your appointment being rescheduled.

The day of your appointment you may take any routine medication with a sip of water, but do not eat or drink anything if you are scheduled for fasting lab tests. Please call if you have questions about fasting.

Please call us at least 24 hours ahead of time if you are unable to keep your appointment. This is a high demand clinic and we would like to offer this appointment to someone else if you are unable to be here.

If you are going to be more than 15 minutes late, please call us. Your appointment may be rescheduled if you are late. We understand that there are circumstances beyond your control and we will see you if possible.

*We offer Spanish translator services. You may ask to be scheduled with an interpreter as you make your appointment.

Thank you
Disease Management