



# COUNTY OF LINCOLN, NORTH CAROLINA

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ANIMAL SERVICES  
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Director of Animal Services  
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FOR IMMEDIATE RELEASE

## **ANIMAL SERVICES HOURS OF OPERATION CHANGE**

Beginning June 5<sup>th</sup>, 2017, Lincoln County Animal Services will have new hours of operation for our services, in order to provide better animal care, more compassionate customer service, and expand our adoption hours. Ultimately these changes will assist us in reaching our goal to become a No Kill facility.

Our facility will open at 10am on weekdays, and 12pm on Saturdays. We are also adding weeknight adoption hours, and will be open until 7pm on Tuesday and Thursday nights only for animal adoptions. Animal Control field operation hours will remain Monday to Friday, 8am to 5pm, with after-hours service for emergencies only.

Pet owners wishing to surrender an animal will now be required to make an appointment to do so, by calling Animal Services at (704) 736-4125. This change will allow us to provide better and more compassionate service for animals and people, and is in line with our mission and Making Lincoln County No Kill Strategic Plan. Owner surrender admissions by appointment is a progressive and innovative program recognized nationally by leading organizations as a way to save animal lives, decrease euthanasia, and help keep pets out of the shelter by providing alternative resources.

If you are looking to surrender a pet, please call ahead to schedule with us, and we will also be happy to work with you to offer additional resources aimed at helping you keep your pet. If you cannot keep your pet, the appointment time will allow us to gather as much important information as possible about your pet, so that we may do our best at placing them and helping them moving forward.

We are positive the change in our hours and owner surrender policy will help us to make Lincoln County a better place for animals and people.

For questions, please contact Lincoln County Animal Services at (704) 736-4125