**DEFERRED CAPACITY FEE:**
On August 31, 2009, the Lincoln County Board of Commissioners implemented a new policy which allows, on new construction applications only, the deferment of the capacity development fees. This new policy allows applicants the opportunity to pay only the meter and tap fees at the time of application. The capacity development fee will have to be paid prior to the scheduling of the final inspection of the project by Planning and Inspection Department.

This policy only applies to the applications taken beginning August 31, 2009.

**SAME DAY CONNECTION FEE:**
If you desire same day service when you come in to set up your new account, Lincoln County Public Works offers this service to our customers at an additional fee. The deadline for same day service is 3 pm. (Fee Schedule)

**THEFT OF SERVICES:**
See North Carolina GS § 14-151.1. Please click on the following links: (View the Statute) (Rate Schedule)

**UTILITY EXTENSION POLICY:**
If at the present time your neighborhood is not provided water or sewer service by Lincoln County Public Works and you have questions about how to have your neighborhood evaluated, please click on the following link (Policy Procedures and Forms page). Please print off and circulate the petition in your neighborhood. Once you have completed circulating the petition, return it to our office (Public Works Office locations).

**NOTIFICATION OF WATER OUTAGES:**
Lincoln County has adopted a notification system that if Public Works has a water outage in your area, a message will go out through the telephone system to inform you on the situation. It will also give you an estimated time of repair. Lincoln County Public Works is also utilizing the Emergency Alert System on the County's website. (Emergency Alert)